

Terms and Conditions

The Agreement between the customer/client and Connect Clean. The website, www.bookconnectclean.com contains various web pages operated by Connect Clean. Our referral service is offered to customers conditioned on your acceptance without modification of the terms, conditions, and notices contained herein our terms. Your use of our service constitutes your agreement to all such terms. Please read these terms carefully, and keep a copy of them for your reference. Connect Clean is a Referral Service and Site. Our residential and commercial referral services are offered in Boston, MA and surrounding areas.

Electronic Communications

Visiting www.bookconnectclean.com or sending emails to Connect Clean constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

Your Account

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer/device, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that Connect Clean is not responsible for third party access to your account that results from theft or misappropriation of your account. Connect Clean and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion.

Children Under Thirteen

Connect Clean does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use Connect Clean's referral service with the permission of a parent or guardian.

Cancellation/Refund Policy

A cancellation must be made at least two weeks in advance for residential referral cleanings and at least one month in advance for commercial referral cleanings. Customers can only get a refund when there is not a provider available for a scheduled cleaning.